



gotalkTM
Wireless Broadband

PREPAID WIRELESS broadband USB modem

User guide



www.gotalk.com.au/usb |

1800 GOTALK
(1800 468 255)

Contents

Activation	3
Recharge	3
My account	4
Windows Installation	5
Mac Installation	13



Let's Activate

Activate your SIM by going to **www.gotalk.com.au/usb** and click on 'activate' or call us on **1800 GOTALK** (1800 468 255)

How to Recharge

Online:

Visit: **www.gotalk.com.au/usbrecharge**

Enter your Wireless broadband number on your SIM pack

By Phone:

Call **1800 GOTALK** (1800 468 255) and follow the prompts

In-store:

gotalk mobile recharges are available at over 15,000 retailers throughout Australia. gotalk mobile vouchers can be used to top up your wireless account.



coles

coles
express



Mobil



Woolworths
the fresh food people

Online - My Account

Log onto your account with your mobile number and password at **www.gotalk.com.au/myaccount**

In My Account you can:

- **Check your balance**
- **Recharge your account**
- **View usage history**
- **View recharge/transaction history**
- **Update personal details**

If you are having trouble accessing My Account please call customer service

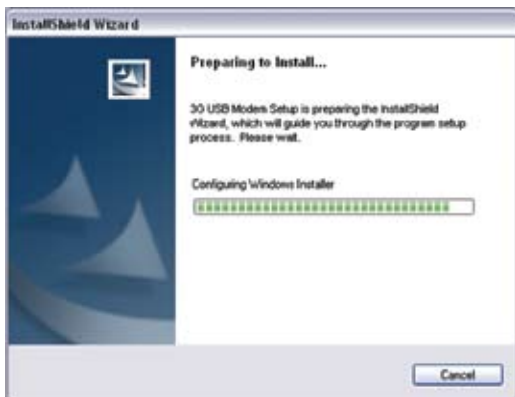
Windows PC Installation

There are two simple steps to set up your modem:

- A) Installing the USB modem software
- B) Connecting to the internet

A) Installing The USB Modem Software

1. Insert SIM into USB
2. Insert the USB Modem into a spare USB port
3. The software installation will start automatically



4. Follow the prompts until the installation has been successfully completed.



5. You will be asked to restart your computer before being able to use the 3G USB modem.

B) Connecting to the internet

1. You should now see the modem software on your screen



2. Click the "Settings" menu item (located in the top left hand corner) and then click "Connection" to begin the configuration on your gotalk 3G modem



3. Select "New" and complete the details as shown below then click "ok"



4. The setup is now complete, click the "Home" button to return to the main screen



5. Click the "connect" button then connect to your gotalk 3G service



- You will now see a box in the middle of the screen advising you are now connected to the internet



Need Help?

If you need help with setting up your modem,
please contact Customer Service on **1800 468 255**.

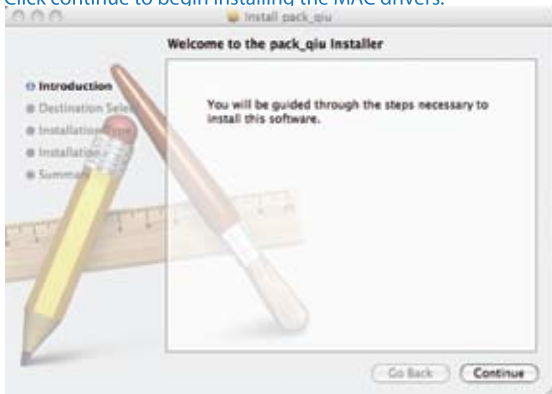
MAC OS X Installation

There are two simple steps to set up your modem:

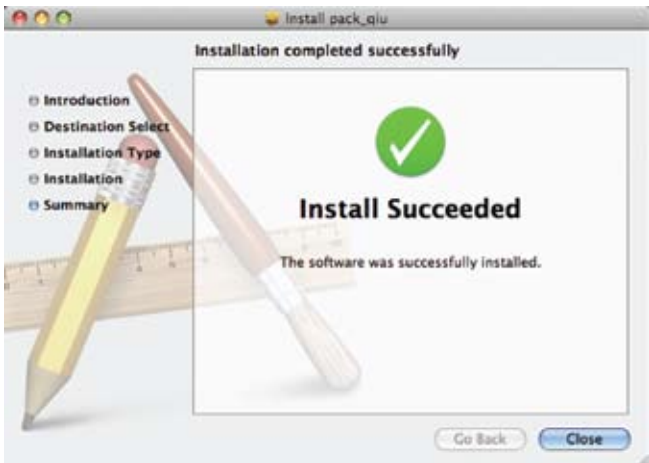
- A) Installing The USB Modem Software
- B) Connecting To The Internet

A) Installing The USB Modem Software

1. Insert the SIM into USB
2. Insert the USB Modem into a spare USB port.
3. The software installation will begin automatically.
4. Click continue to begin installing the MAC drivers.



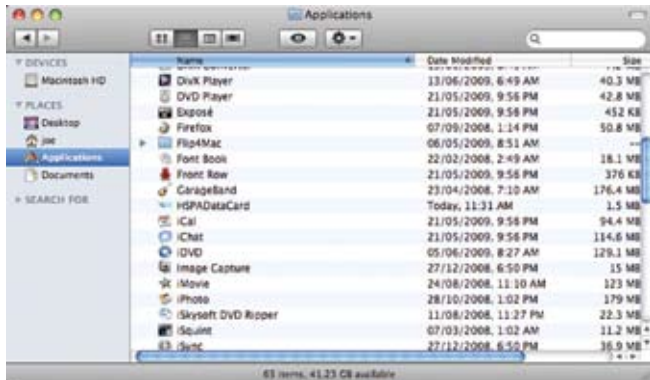
5. Follow the prompts to complete the installation.
6. Once the installation is complete click 'Close'.



7. Insert the USB Modem into a spare USB port on your MAC.

B. Connecting to the internet

8. Go to Applications and click 'HSPADataCard' to begin configuring your 3G service.



9. Select 'Edit Configure'



10. Configure the settings as shown below then click 'Apply'



- o Description: Gotalk
- o APN: purtona.net
- o Telephone Number: *99#

11k. Click 'Connect'



If you get a message asking you to connect your new USB modem, click 'Cancel' or 'Close'.

You are now connected to 3G.

Need Help?

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Customer Service

Phone: 1800 GOTALK (1800 468 255)

Email: contactus@gotalk.com

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